



City of Celina Water Department

SERVICE APPLICATION

Date _____

Name _____

Billing Address _____

Service Address _____

Phone # _____

Cell # _____

Social Security # (last 4 digits) XXX-XX- _____

Driver's License # _____

Own: _____ Rent: _____

If rent, owner/landlord name: _____ phone# _____

Signature _____ Date _____

(By signing this, you agree to the rules/regulations set forth with the Celina Water Department City of Celina)

*Office Use Only Below Line

Circle One:

Set/Reconnect

Cut off/Disconnect

Change of Address/Info

Processed By:

In office

Phone

Mail

Field

Date Completed: _____

Meter Reading IN or Out

By _____

Reading # _____

Keyed: _____

Meter # _____

Acct # _____

Location # _____



WELL USER AGREEMENT
NON-USE OR CONNECTION TO THE PUBLIC WATER SUPPLY

In accordance with Water System's Cross Connection Control program and state law, a private well or auxiliary water source may not be connected in any manner to the public supply unless proper protection against cross connection is provided. Only a Reduced Pressure Backflow Preventor or an approved air gap (complete separation from public supply) may be used for protection. These devices must have prior approval by Water System. Customers using the public water supply and not in compliance with this rule will have their water service discontinued.

Please mark the appropriate selection:

☐ This serves as notification that a well is located on the property at the following address.

☐ This serves as notification that a well is NOT on the property at the following address
(please type or print).

I (we) understand/agree that this system is/shall remain totally segregated from the public water supply, and no unapproved or unauthorized cross connections, auxiliary intakes, bypasses or interconnections with any type of irrigation systems or otherwise will be permitted without the proper cross connection control device and approval of the Water System.

I (we) further understand/agree that should an auxiliary water supply be connected to the public water system at the above address, maximum cross connection control equipment in the form of an approved air gap or reduced pressure prevention backflow prevention device shall be installed to protect the public water supply.

OCCUPANT NAME _____

OCCUPANT ADDRESS _____

1. Occupancy:

☐ Own

☐ Rent

If rent, owners name & phone number: _____

2. Meter serves quantity:

☐ Homes

☐ Buildings

3. Do you have? (check mark for YES, x mark for NO below for all that apply; all blanks must be answered):

- ☐ Hot Tub
- ☐ Swimming Pool
- ☐ Jacuzzi
- ☐ Underground Sprinkler System
- ☐ Darkroom Equipment
- ☐ Drip/Soaker Irrigation System
- ☐ Portable Dialysis Machine
- ☐ Insecticide Sprayers (that attaches to garden hose also)
- ☐ Utility Sink with threaded faucet
- ☐ Wood burning hot water heater
- ☐ Ghost pipes (unidentified)
- ☐ Bath tub that fills from the bottom
- ☐ Water softener or any extra water treatment system
- ☐ Auxillary water supply on your premises (well, pond, stream, cistern)
- ☐ Livestock and use a water trough or water system connected to the public water
- ☐ Is your home or building elevated above your water meter?
- ☐ Does a creek, river, or spring water run on or near your property?
- ☐ Booster pump, well pump, or any other type water pump?
- ☐ Do you receive irrigation water from a different source?
- ☐ Do you have a backflow protection device on your property now?
- ☐ Do you have any situation that you are aware of that could create a cross-connection? If yes, Please list: _____

Customer's responsibility:

Cross-connections, created and maintained by the customer for his convenience endanger the health and safety of all who depend upon the public water supply. Therefore, the customer who creates a cross-connection problem shall bear the expense of providing necessary backflow protection and for keeping the protective measures in good working order. This includes repair, installation, etc.

Should a pressure reducer device be necessary, it is the customer's responsibility to purchase, install, maintain, etc.

Please notify the Cellna Water Department if any of the conditions change. Falsification of this document or failure to comply could result in loss of water rights and any associated fines, fees, penalties, etc. deemed necessary by the Cellna Water Department.

PRINT NAME & PHONE NUMBER _____

SIGNATURE & DATE _____

RULES & REGULATIONS

Charges:

Owner: \$75.00 Service Fee

Renter: \$150.00 Service Fee

***ALL SERVICE FEES ARE NON-REFUNDABLE...**

Due Dates: All water bills are due and payable from the time you receive them until the due date.

The following areas are past due as of the 6th of each month:

PEA RIDGE-CEDAR HILL

FREE HILLS

PINE BRANCH

SOUTH EAST III

The following areas are past as of the 16th of each month:

CITY OF CELINA

SOUTH EAST

SOUTH EAST II

Tampering in ANY way with the meter (ex. Turning on or removing lock without permission and/or etc.) is a \$100.00 fee. Possible legal prosecution; any/all associated fees will be the responsibility of the customer.

There will be a \$100.00 Reconnection fee during business hours after disruption of services (water being cut off for non-payment). Also there will be a \$100.00 Reconnection Fee before and after work hours, weekends and holidays. Work hours are Monday-Friday 8am CST to 4:00pm CST. Any turn on/cut off will need to be before 2:00pm. There will be a \$100.00 Reconnection Fee if your account has been removed from the system due to non-payment.

Customer with new tap will be placed on billing cycle as soon as water is available; unless customer wants meter locked until ready for use. There is a \$75.00 Service Fee that will need to be paid before water can be turned on.

Returned Check Fee is \$25.00.

Effective September 1, 2005, the City of Celina will no longer be hand delivering cut off notices. If balances is \$10.00 or greater you are subject to discontinuance of services. Should customer's account become delinquent and require further assistance in collection of delinquent amounts, customer is responsible for any/all collection fees, legal fees, attorney fees, etc. associated with collection procedures.

Agree to not have any other water supply hooked up to City's water line. (Unless you furnish an approved back flow preventer device/inspected by certified cross-connection personnel from City's Water Department).

Customer's responsibility:

Cross-connections, created and maintained by the customer for his convenience endanger the health and safety of all who depend upon the public water supply. Therefore, the customer who creates a cross-connection problem shall bear the expense of providing necessary backflow protection and for keeping the protective measures in good working order. This includes repair, installation, etc.

Should a pressure reducer device be necessary, it is the customer's responsibility to purchase, install, maintain, etc.

By signing the application form, I am stating that I have read the Rules & Regulations and understand and comply with these said rules and regulations. _____ Date: _____